

North Yorkshire Council  
Customer Service Centre  
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15/10/24

Dear Resident/ Proprietor,

**West Lane, Eppleby – Drainage Improvements**

This letter is to inform you that NY Highways, on behalf of North Yorkshire Council, will be undertaking drainage improvement works at the above location.

The works are currently programmed to commence on 28<sup>th</sup> October and will be carried out under a road closure, for a period of five (5) days. A signed diversion route will be in place for the duration of the closure. A plan showing the extent of the works is enclosed for your information.

Advance warning signage advising of the works will be installed on site shortly. On-site personnel will assist in managing access to properties and businesses within the extent of the works. Pedestrian access will be maintained.

Please note, this work is part of an extensive programme and therefore, some adjustment to this start date or the duration of the works may be necessary should unforeseen circumstances such as significant weather events or emergencies on the highway network arise.

To ensure the delivery of these works we request your assistance in the following ways:

- Please contact the Customer Service Centre on 0300 131 2 131, to identify any special access needs you may have prior to work commencing.
- Please co-operate and comply with any instructions issued by the traffic management operatives and take extra care whilst within the works area.
- If you park any vehicles on the highway within the extent of the works, please make arrangements to park elsewhere for the duration of the works.

May I draw your attention to the Councils Corporate Privacy Policy by using the following link <https://www.northyorks.gov.uk/privacy-notices>. When submitting a response, we will record personal information including your name and address.

For further information, including diversion information and to sign up for alerts please go to; <https://www.northyorks.gov.uk/roadworks>

I would like to take this opportunity to apologise for any disruption that these works may cause and would again request your cooperation to help ensure an efficiently and safely executed project.

Yours faithfully

Customer Service Centre

